

#### **ORIGINAL COMPLAINT**

TO THE HONORABLE UNITED STATES DISTRICT JUDGE:

COMES NOW Michael Haddon, hereinafter referred to as Plaintiff complaining against Commercial Recovery Systems, Inc. hereinafter referred to as Defendant and for cause of action would respectfully show unto the Court as follows:

## **NATURE OF THE ACTION AND JURISDICTION**

1. This is an action for damages brought by an individual plaintiff for Defendant's violations of the Fair Debt Collection Practices Act, 15 U.S.C. § 1692, et seq. (hereinafter "FDCPA"), the Texas Debt Collection Practices Act, Chapter 392 (hereinafter "TDCPA") and the Texas Business and Commerce Code, Subchapter E, Chapter 17, (hereinafter "DTPA"), which prohibit debt collectors from engaging in abusive, deceptive, and unfair practices. Plaintiff seeks to recover

monetary damages for Defendant's violation of the FDCPA, the TDCPA and the DTPA and to have an Order or injunction issued by this Court preventing Defendant from continuing its behavior in violation of the FDCPA. Jurisdiction of this Court arises under 15 U.S.C. § 1692k(d) and 28 U.S.C. § 1337 and venue is proper before this Court as Plaintiff and/or Defendant reside in this District and/or the complained of actions occurred in this District. Service may be made upon Defendant in any other district in which it may be found pursuant to 29 U.S.C. §1132(e)(2).

- 2. Plaintiff, Michael Haddon, is a natural person residing in Dallas County. Plaintiff is a "consumer" as defined by the FDCPA, 15 U.S.C. § 1692a(3).
- 3. Defendant, Commercial Recovery Systems, Inc. is a corporation engaged in the business of collecting consumer "debts" as defined by 15 U.S.C. §1692(a)(5) by use of the mails and telephone, and Defendant regularly attempts to collect debts alleged to be due another, and is therefore a "debt collector" as defined by § 1692(a)(6).
- 4. The actions of Defendant which are the subject of this complaint were undertaken pursuant to a "debt collection," as defined by Tex Fin Code § 392.001(5), and therefore Defendant is a "debt collector" as defined by Tex Fin Code § 392.001(6).

### **FIRST COUNT**

- 5. At various and multiple times prior to the filing of the instant complaint, including within the one hundred and fifty days preceding the filing of this Complaint, Defendant contacted Plaintiff in an attempt to collect an alleged outstanding consumer debt. Defendant's conduct violated the FDCPA in multiple ways, including but not limited to:
  - a. Making repeated threats take actions against Plaintiff that cannot legally be taken or that are not intended to be taken, including threatening to "file a complaint" on a specific day and failing to do so (§ 1692e(5);
  - b. Engaging in conduct the natural consequence of which is to harass, oppress or abuse Plaintiff, including engaging in a campaign of lies and threatening behavior to coerce debtor into paying debt (§ 1692(d));
  - c. Communicating with a third party in regard to Plaintiff's debt for a purpose other than obtaining location information about the Plaintiff and, in the course of that communication, mentioning that Plaintiff owes a debt (§ 1692c(b) & § 1692b(1)(2)(3);

- d. Failing to provide notice to Plaintiff of his rights pursuant to 15 USC § 1692g, including failing to apprise him of his right to dispute the debt (§ 1692g(a)(3)(4)(5); and,
- e. Using false representation and deceptive practices in connection with collection of debt from Plaintiff, including impersonating an attorney and falsely assuming the authority over the police (§ 1692e(10). & Tex Fin Code § 392.304(a)(16)(17)).
- 6. As a result of the above violations of the FDCPA, Plaintiff suffered and continues to suffer personal humiliation, embarrassment, mental anguish and emotional distress, and Defendant is liable to Plaintiff for Plaintiff's actual damages, statutory damages, and costs and attorney's fees.

# SECOND COUNT VIOLATION OF THE TEXAS DEBT COLLECTION PRACTICES ACT

- 7. Plaintiff reincorporates by reference herein all prior paragraphs above.
- 8. Defendant violated the Texas Debt Collection Practices Act in one or more of the following ways:
  - a. Causing Plaintiff's telephone to ring repeatedly or continuously, or making repeated or continuous telephone calls, with

the intent to harass Plaintiff in violation of Tex. Fin. Code §392.302(4);

- b. Using a fraudulent, deceptive or misleading representation in collecting a debt by using a written communication that purports to be from an attorney or law firm if it is not in violation of Tex. Fin. Code \$392.304(a)(16);
- c. Using a fraudulent, deceptive or misleading representation in collecting a debt by using a communication that the consumer debt is being collected by an attorney if it is not in violation of Tex. Fin. Code §392.304(a)(17); and,
- d. Was otherwise deceptive and failed to comply with the Fair Debt Collection Practices Act.
- 9. As a result of Defendant's violations as aforesaid, Plaintiff suffered a substantial disruption in her daily routine thus warranting an award of emotional and/or mental anguish damages.
- 10. Defendant's aforementioned statutory violations also constitute an invasion of Plaintiff's right to privacy, causing additional injury to Plaintiff's feelings, mental anguish and distress.
- 11. As a result of the above statutory violations and invasion of privacy, Plaintiff suffered and continues to suffer injury to Plaintiff's feelings, personal humiliation,

embarrassment, mental anguish and emotional distress, and Defendant is liable to Plaintiff for Plaintiff's actual damages, exemplary damages, statutory damages, and costs and attorney's fees.

# THIRD COUNT VIOLATION OF THE TEXAS DECEPTIVE TRADE PRACTICES ACT

- 12. Plaintiff reincorporates by reference herein all prior paragraphs above.
- 13. This suit is brought, in part, under the authority of Tex. Bus. & Com. Code § 17.41 *et seq.*, commonly known as the Deceptive Trade Practices and Plaintiff Protection Act and cited in this petition as the "DTPA".
- 14. Defendant was given notice in writing of the claims made in this Petition more than sixty days before this suit was filed in the manner and form required by DTPA §17.505 (a).
- 15. Defendant made numerous material misrepresentations in an attempt to collect the purported consumer debt as detailed above.
- 16. Defendant knew or should have known that its representations were false and/or acted in reckless disregard for the truth or falsity of its representations.
- 17. Defendant's actions were done maliciously and in willful, wanton and reckless disregard for the rights of the Plaintiff.
- 18. Defendant's actions as detailed above constitute a violation of the Texas

Deceptive Trade Practices Act, Tex. Bus. & Com. Code § 17.41.

- 19. The conduct described above has been and is a producing and proximate cause of damages to Plaintiff. Plaintiff's damages include: Statutory damages of at least \$100.00 per violation, actual/economic damages, emotional and/or mental anguish damages, exemplary/punitive damages, and Plaintiff's attorneys' fees and costs.
- 20. Additionally, Plaintiff seeks an award of discretionary additional damages in an amount not to exceed three times the amount of economic damages if Defendant's conduct is found to have been committed knowingly; or an amount not to exceed three times the amount of economic and mental anguish damages if Defendant's conduct is found to have been committed intentionally.
- 21. Plaintiff seeks reasonable and necessary attorney's fees in this case through the time judgment is entered and for any post-trial or post-judgment appeals, to be detailed through a statement of services submitted at the appropriate time.

WHEREFORE, PREMISES CONSIDERED, Plaintiff requests that Defendant be cited to appear and answer herein and upon final hearing hereof, Plaintiff has judgment of and against Defendant as follows:

(a) a declaratory judgment be entered that Defendant's conduct violated the FDCPA;

- (b) an award of actual damages;
- (c) an award of statutory damages pursuant to 15 U.S.C. § 1692k;
- (d) an award of costs and reasonable attorney's fees pursuant to 15 U.S.C. § 1692k; and,
- (e) a declaratory judgment be entered that Defendant's conduct violated the Texas Deceptive Trade Practices Act;
- (f) an award for all actual damages, exemplary damages, emotional/mental anguish damages and all statutory additional damages, all attorneys fees, costs of court, and pre-judgment and post-judgment interest at the highest lawful rates.
- (g) seeks an award of discretionary additional damages in an amount not to exceed three times the amount of economic damages if Defendant's conduct is found to have been committed knowingly; or an amount not to exceed three times the amount of economic and mental anguish damages if Defendant's conduct is found to have been committed intentionally.
- (h) such other and further relief as may be just and proper.

Respectfully submitted,

Susan Landgraf

Texas State Bar # 00784702 Attorney in Charge for Plaintiff

WEISBERG & MEYERS, L.L.C. 4510 Bull Creek Road Austin, TX 78731 Phone: (512) 436-0036 ext. 116

Facsimile: (866) 317-2674

### **CERTIFICATE OF SERVICE**

I certify that on May 20th, 2008, I filed the foregoing document with the clerk of the U.S. District Court, Northern District of Texas, Dallas Division, by depositing same with the United States Postal Service.

SUSAN A. LANDGRAF

S 4 (Rev. 12/16) ase 3:08-cv-00882- Doctorpot (10 Filed \$5/23/06 Page 10 of 10 Page ID 10

The JS 44 civil cover sheet and the information contained herein neither replace nor supplement the filing and service of pleadings or other papers as required by law, except as provided by local rules of court. This form, approved by the Judicial Conference of the United States in September 1974, is required for the use of the Clerk of Court for the purpose of initiating the civil docket sheet. (SEE INSTRUCTIONS ON THE REVERSE OF THE FORM.)

and dryin addition blocks. (BEE)	ASTROPTIONS ON THE REVI	ERSE OF THE FORM.)				
I. (a) PLAINTIFES	MILL		DEFENDANTS	DEFENDANTS		
Michael Haddisz			Commercial Recovery Systems, Inc.			
(b) County of Davidson	CE:(T) - 1 DI 1 - CCC	DallaRECEI	VFD			
(b) County of Residence	EXCEPT IN U.S. PLAINTIFF C		County of Residence of	of First Listed Defendant (IN U.S. PLAINTIFF CASES	ONI V	
(L	ACLI I IN O.S. FLAINTIFF C		NOTE: IN LAN	D CONDEMNATION CASES, US	,	
		MAY 23	2008 LAND	INVOLVED.	SE THE LOCATION OF THE	
	e, Address, and Telephone Numb		Attorneys (If Known)	0 0 0 0 0	0 ·) - 0	
Susan Landgraf, Weisb 4 <u>510 Bull Creek Road,</u>	<u>Austin, 1X 78731, (5</u>	ĆŁERK, U.S. DISTI NORTHERN DISTRI <b>12) 436-0036 ext</b>	ICT OF TEXAS	8 CA 0 8 8	3 Z - V	
II. BASIS OF JURISI		in One Box Only)	III. CITIZENSHIP OF P	RINCIPAL PARTIES		
☐ 1 U.S. Government ☐ 3 Federal Question			(For Diversity Cases Only)	TF DEF	and One Box for Defendant) PTF DEF	
Plaintiff	(U.S. Government	Not a Party)	Citizen of This State	1		
2 U.S. Government Defendant	4 Diversity		Citizen of Another State	2 Incorporated and 1		
Delendant	(Indicate Citizensh	ip of Parties in Item III)	CV. C.1.	of Business In .		
			Citizen or Subject of a  Foreign Country	3 G 3 Foreign Nation	0 6 0 6	
IV. NATURE OF SUI	T (Place an "X" in One Box O		FORESITURE/PENALTY	BANKRUPTCY	OTHER STATUTES	
☐ 110 Insurance	PERSONAL INJURY	PERSONAL INJUR		☐ 422 Appeal 28 USC 158	☐ 400 State Reapportionment	
☐ 120 Marine	☐ 310 Airplane	☐ 362 Personal Injury -		423 Withdrawal	410 Antitrust	
☐ 130 Miller Act	☐ 315 Airplane Product	Med. Malpractic	e ☐ 625 Drug Related Seizure	28 USC 157	430 Banks and Banking	
☐ 140 Negotiable Instrument☐ 150 Recovery of Overpayment	Liability	☐ 365 Personal Injury -			450 Commerce	
& Enforcement of Judgment	Slander	Product Liability  368 Asbestos Persona		PROPERTY RIGHTS  820 Copyrights	☐ 460 Deportation☐ 470 Racketeer Influenced and	
☐ 151 Medicare Act	☐ 330 Federal Employers'	Injury Product	☐ 650 Airline Regs.	830 Patent	Corrupt Organizations	
☐ 152 Recovery of Defaulted	Liability	Liability	☐ 660 Occupational	☐ 840 Trademark	☐ 480 Consumer Credit	
Student Loans	340 Marine	PERSONAL PROPER			490 Cable/Sat TV	
(Excl. Veterans)  153 Recovery of Overpayment	345 Marine Product Liability	☐ 370 Other Fraud ☐ 371 Truth in Lending	☐ 690 Other  LABOR	SOCIAL SECURITY	810 Selective Service	
of Veteran's Benefits	☐ 350 Motor Vehicle	371 Huai in Lending 380 Other Personal	☐ 710 Fair Labor Standards	□ 861 HIA (1395ff)	S50 Securities/Commodities/ Exchange	
☐ 160 Stockholders' Suits	☐ 355 Motor Vehicle	Property Damage	•	☐ 862 Black Lung (923)	☐ 875 Customer Challenge	
☐ 190 Other Contract	Product Liability	385 Property Damage	,	☐ 863 DIWC/DIWW (405(g))	12 USC 3410	
<ul><li>195 Contract Product Liability</li><li>196 Franchise</li></ul>	Injury 360 Other Personal	Product Liability	730 Labor/Mgmt.Reporting	☐ 864 SSID Title XVI	890 Other Statutory Actions	
REAL PROPERTY	CIVIL RIGHTS	PRISONER PETITION	& Disclosure Act  NS ☐ 740 Railway Labor Act	☐ 865 RSI (405(g)) FEDERAL TAX SUITS	□ 891 Agricultural Acts □ 892 Economic Stabilization Act	
☐ 210 Land Condemnation	☐ 441 Voting	510 Motions to Vacat		☐ 870 Taxes (U.S. Plaintiff	□ 893 Environmental Matters	
220 Foreclosure	442 Employment	Sentence	791 Empl. Ret. Inc.	or Defendant)	☐ 894 Energy Allocation Act	
230 Rent Lease & Ejectment	☐ 443 Housing/	Habeas Corpus:	Security Act	☐ 871 IRS—Third Party	☐ 895 Freedom of Information	
<ul> <li>240 Torts to Land</li> <li>245 Tort Product Liability</li> </ul>	Accommodations  444 Welfare	☐ 530 General ☐ 535 Death Penalty	IMMIGRATION	26 USC 7609	Act	
290 All Other Real Property	445 Amer. w/Disabilities -	540 Mandamus & Oth			900Appeal of Fee Determination Under Equal Access	
• •	Employment	550 Civil Rights	☐ 463 Habeas Corpus -		to Justice	
	446 Amer. w/Disabilities -	555 Prison Condition			☐ 950 Constitutionality of	
	Other  440 Other Civil Rights		☐ 465 Other Immigration Actions		State Statutes	
	Compression regital		Actions			
☑ 1 Original 2 R	an "X" in One Box Only) emoved from 3 ate Court		1 4 Kellistateu ol 📋 🤰 anothe	ferred from 6 Multidistrer district		
Troccoung 5	and the second s	Appellate Court	Reopened (speci	fy) Litigation	Judgment	
VI. CAUSE OF ACTI	ON Brief description of ca	· · · · · · · · · · · · · · · · · · ·	re filing (Do not cite jurisdiction	ar statutes unless diversity).	<u>+</u>	
VIII DECLECTED IN	Violation of Fed	deral Debt Collect	tion Practices Act			
VII. REQUESTED IN COMPLAINT:	UNDER F.R.C.P.	IS A CLASS ACTION	N DEMAND \$	CHECK YES only  JURY DEMAND:	if demanded in complaint:  Yes  No	
VIII. RELATED CAS PENDING OR CLOS	(See instructional)	проде		DOCKET NUMBER		
DATE 05/20/2008	Xusun	SIGNATURE OF AT	PORNEY OF RECORD		3/12/2004	
FOR OFFICE USE ONLY		<del>U ~~ (</del>	) * (			
RECEIPT# A	MOUNT	APPLYING IFP	JUDGE	MAG. JUI	DGE	